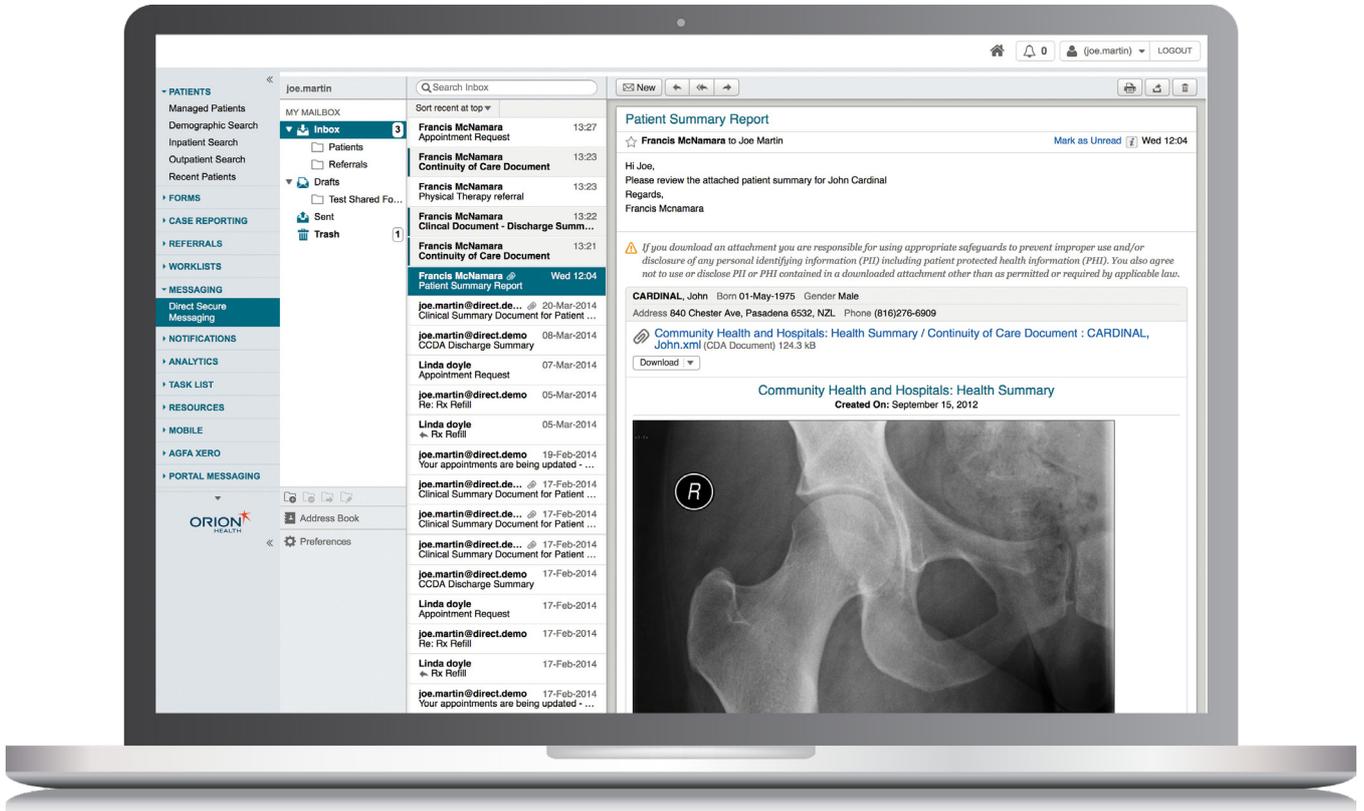


Communicate



Enabling protected healthcare communications

Orion Health™ Communicate provides reliable and protected communication between patients, healthcare providers and organisations, across desktop and electronic medical record (EMR) systems. Users anywhere can quickly send accurate patient information to other healthcare providers or even to the patients themselves.

Reducing the risk of communication errors ensures that documentation and records reach the intended destination. This allows received information, plus attachments, included in a patient's electronic record instead of being filed as a paper document. Improved communication enables our customers to deliver excellent care coordination and can increase patient engagement while seeking to ensure privacy and confidentiality at all times.

Communicate is a central, community-wide information exchange platform. Standards-based security is applied so that only the intended recipient can open the message in their secure inbox.

Benefits of Communicate



Trusted Communication

Communicate is a trusted tool for communication and can be tailored to a region or country's secure health messaging requirements.



Connected Communication

Healthcare providers can easily locate and connect with others using the Provider Directory. The Provider Directory provides publicly available information on providers, and addresses that an organisation wishes to expose. This can improve communication between healthcare providers and organisations and can lead to improved patient care coordination.



Convenient Communication

Being cloud-based, users can send and receive emails securely on their desktop. Communicate Webmail can be embedded within other Orion Health solutions including Orion Health Amadeus, or it can be used as a standalone solution.



Protected Communication

As a healthcare-focused protected network, it is designed to communicate clinical information such as transfers of care. Clinical information is sent as encrypted electronic messages, enabling protected communications. This means users can confidently send patient information, as we guarantee message delivery to the intended recipients.



Cost-effective Communication

Communicate is designed to be a cloud-based, multi-tenanted Software as a Service (SaaS) solution. Depending on the Communicate option selected, there may be no, or minimal hardware installation required. Therefore, the cost of ownership is reduced.



Integrated Communication

Communicate has seamless integration with the Orion Health Amadeus platform. Communicate is embedded into the platform enabling a protected communication delivery mechanism. Clinicians can open a document in the platform, then email the document via the direct network to the appropriate recipient, who can then add the document to the patient's record.

Key Features

Convenient Web Access

Communicate Webmail is a convenient way for users to communicate with other providers and patients using a web browser. Messages can be accessed from any desktop with internet access. Added support is provided for displaying clinical documents for example, the display of Continuity of Care Documents (CCDs) and message delivery confirmations.

APIs

Mobile and third-party applications can connect to Orion Health Communicate via REST APIs. This enables them to leverage the secure messaging functionality in their own solutions.

Public Health Reporting

Public health reporting is an important function that Orion Health Communicate can facilitate. Protected communications providing information around immunisations and syndromic surveillance are examples where Orion Health Communicate is currently being used. Orion Health Communicate can also be utilised for any manner of communication required, from quality reporting, laboratory reporting, transition of care documents and right through to telemedicine.

Future-proof your journey from Interoperability to Population Health and Precision Medicine.
Every step you take towards delivering personalised healthcare is valuable. Our end-to-end solution, built on our Amadeus platform, with inclusive real-time analytics, clinical, patient engagement and enterprise applications, will future-proof your journey.

Find out more at orionhealth.com/global/products/communicate

